

**‘Annexure A’**

***Escalation Matrix:***

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	NEHA PRASAD	1101, 11 <sup>th</sup> Floor, Merlin Infinite, DN-51, Salt Lake, Sector-V, Kolkata-700 091	033-66280000	<a href="mailto:care@eurekasec.com">care@eurekasec.com</a>	10AM-6PM
Head of Customer care	SHASHI B RAO	1101, 11 <sup>th</sup> Floor, Merlin Infinite, DN-51, Salt Lake, Sector-V, Kolkata-700 091	9836000117	<a href="mailto:Sb.rao@eurekasec.com">Sb.rao@eurekasec.com</a>	10AM-6PM
Compliance Officer	DEBOMITA GUHA MAITY	1101, 11 <sup>th</sup> Floor, Merlin Infinite, DN-51, Salt Lake, Sector-V, Kolkata-700 091	9836000908	<a href="mailto:debomita@eurekasec.com">debomita@eurekasec.com</a>	10AM-6PM
Compliance Officer-DP	AKLESH SIPANY	1101, 11 <sup>th</sup> Floor, Merlin Infinite, DN-51, Salt Lake, Sector-V, Kolkata-700 091	9836000172	<a href="mailto:Aklesh.sipany@eurekasec.com">Aklesh.sipany@eurekasec.com</a>	10AM-6PM
CEO	RAJESH SOMANI	1101, 11 <sup>th</sup> Floor, Merlin Infinite, DN-51, Salt Lake, Sector-V, Kolkata-700 091	03366280000	<a href="mailto:rjs@eurekasec.com">rjs@eurekasec.com</a>	10AM-6PM

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