

Step-by-step procedures for

filing a complaint on a designated email id & finding out status of the complaint etc.





How to place an investor grievance complaint at Eureka?

Designated Point of Contact

Visit www.eurekasec.com > Contact Us

Send Email or Contact for any queries or complaints.

or

For any queries or complaints, please mail at care@eurekasec.com / info@eurekasec.com

or Get in touch with Help Desk at +91 33 6628 0000





Escalation-Matrix

Level 1

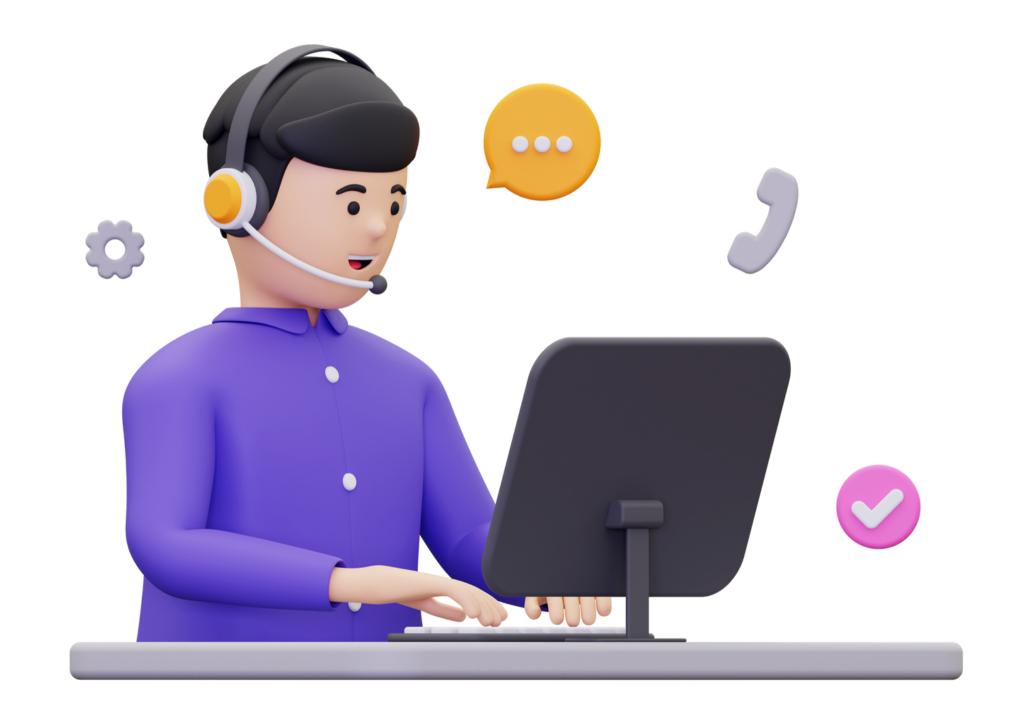
care@eurekasec.com

Level 2

sb.rao@eurekasec.com

Level 3 debomita@eurekasec.com ; aklesh.sipany@eurekasec.com

Level 4 rjs@eurekasec.com





Designated Point of Contact to report grievances or complaints

To report grievances or complaints, and Eureka will respond with a resolution.

For any complaints or grievances, please mail at grievance@eurekasec.com

or Get in touch with Help Desk at +91 33 6628 0000





Investor Grievance

EUREKA STOCK & SHARE BROKING SERVICES LIMITED	grievance@eurekasec.com	033
NATIONAL STOCK EXCHANGE OF INDIA LIMITED	ignse@nse.co.in	022-2
BOMBAY STOCK EXCHANGE LIMITED	is@bseindia.com	022
METROPOLITAN STOCK EXCHANGE OF INDIA LTD	investorcomplaints@msei.in	022
MULTI COMMODITY EXCHANGE OF INDIA LTD	grievance@mcxindia.com	022
NATIONAL COMMODITY & DERIVATIVES EXCHANGE LIMITED	ig@ncdex.com	022
NATIONAL SECURITIES DEPOSITORY LTD	relations@nsdl.co.in	022
CENTRAL DEPOSITORY SERVICES (I) LTD	complaints@cdslindia.com	18
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You may also lodge your grievances with **SEBI** at **http://scores.gov.in**. For any queries, feedback or assistance, please contact **SEBI** Office on Toll Free Helpline at **1800 22 7575/1800 26 67575**

www.eurekasec.com

EUREKA®



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Thank You

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